

ID THEFT CHECKLIST



If you believe you are a victim of identity theft, follow these steps right away.

PLACE A FRAUD ALERT OR CREDIT FREEZE

- Contact one of the major credit bureaus to place a fraud alert on your Social Security Number.
- Consider placing a credit freeze to block new accounts from being opened in your name.
- Record confirmation numbers and dates for your records.

Fraud Alert Phone Numbers:

Equifax: 888-766-0008

Experian: 888-397-3742

TransUnion: 800-680-7289

Innovis: 800-540-2505

REPORT THE IDENTITY THEFT

- File an official identity theft report at IdentityTheft.gov
- File a complaint with Federal Trade Commission (FTC) at ftc.gov
- File a police report with your local law enforcement agency.
- Keep copies of all reports for your records.

CONTACT YOUR FINANCIAL INSTITUTIONS

- Notify your bank, credit union, credit card companies, and any lenders right away.
- Close or freeze compromised accounts.
- Request replacement cards, checks, or new account numbers if needed.

WRITE TO THE CREDIT BUREAUS

- Send copies of your police report and Identity Theft Affidavit to each major credit bureau to dispute fraudulent accounts or information.
- Keep copies of everything you send.

Mailing Addresses:

Equifax:

PO Box 740241
Atlanta, GA 30374

Experian:

PO Box 9554
Allen, TX 75013

TransUnion:

PO Box 2000
Chester, PA 19022

Innovis:

PO Box 530088
Atlanta, GA 30353

REVIEW YOUR CREDIT REPORTS

- Request your credit reports from all three major bureaus.
- Check for unfamiliar accounts, incorrect information, or suspicious inquiries.
- Dispute any fraudulent entries directly with the credit bureau(s).

UPDATE YOUR PASSWORDS AND SECURITY SETTINGS

- Change passwords and PINs for online banking, email, and financial accounts.
- Update security questions.
- Enable two-factor authentication where available.



IF IDENTIFICATION OR MAIL WAS STOLEN

- Report stolen driver's licenses or ID cards to your local DMV.
- Notify the U.S. Postal Inspection Service if your mail was stolen or redirected.
- Update any affected accounts or service providers.

KEEP GOOD RECORDS

- Keep a log of all phone calls, emails, letters, and contacts.
- Save copies of reports, correspondence, and confirmation numbers.
- Store everything together in a secure folder.

EXTRA RED CANOE TIPS:

- Use strong, unique passwords and enable multi-factor authentication.
- Shred sensitive documents before discarding.
- Monitor your accounts regularly through Online and Mobile Banking.
- Be cautious about sharing personal information online or over the phone.
- Equifax | Credit Bureau | Check Your Credit
- Get credit reports and credit scores for businesses and consumers from Equifax today!
We also have identity protection tools with daily monitoring and alerts